

Inspired by Drive Warranty Policies (US)

Your Inspired by Drive branded product is warrantied to be free of defects in materials and workmanship for the lifetime of the product for the original consumer purchaser. Your device was built to exacting standards and carefully inspected prior to shipment. This Lifetime Limited Warranty is an expression of our confidence in the materials and workmanship of our products and our assurance to the consumer of years of dependable service. This warranty does not cover device failure due to owner misuse or negligence, or normal wear and tear. The warranty does not extend to non-durable components, such as rubber accessories, casters, and grips, which are subject to normal wear and need periodic replacement. Please see below for the warranty period for each product category:

Product Warranty Periods
Car Seats
10 Year warranty (car seat shell)
1 Year warranty on wearable parts
Wheeled Mobility
5 Year warranty on frames
1 Year warranty on wearable parts
Kanga & Trotter
Limited lifetime on frame & cross braces
1 Year on other components
Walking Aids
Limited Lifetime
5 Year wearable parts
Seating & Positioning
1 Year warranty
1 Year warranty
Bath Chairs
Limited lifetime warranty on frames
1 Year warranty (PVC)
1 Year warranty on wearable parts
Bath Lifts
1 Year warranty



Toileting
Limited lifetime warranty on frames
1 Year warranty on wearable parts

End Users Replacements

We sell replacement parts and all items that do not require a health assessment for the user. All items will be sold at Retail cost.

If you have a question about your Inspired by Drive device or warranty, please contact an authorized Inspired by Drive dealer.